



Victoriabank

Financial Results

As of March 31st, 2022



Presentation Outline

- i. Introductory notes**
- ii. Financial indicators dynamics**
- iii. Victoriabank – overview of business lines**
- iv. 2022 highlights**

I. Introductory notes:

about Moldova

- *Moldova country lying in the northeastern corner of the Balkan region of Europe. Its capital city is Chişinău, located in the south-central part of the country.*
- *In its essence, the Republic of Moldova is an amalgam of many nationalities and cultures with many traditions, languages, folklore, exceptional wines and cuisine.*
- *Republic of Moldova is member of multiple international organizations, both political and economical.*
- *Recently the country submitted its application for EU membership*



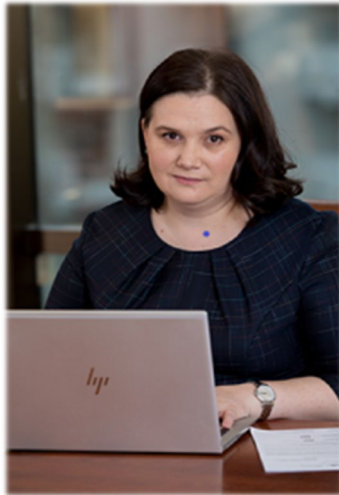
I. Introductory notes:

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I. Introductory notes:

Unwavering commitment to our strategic imperatives



Boosting the Retail and SME



Operational efficiency



Employees: our priority



Digital initiatives

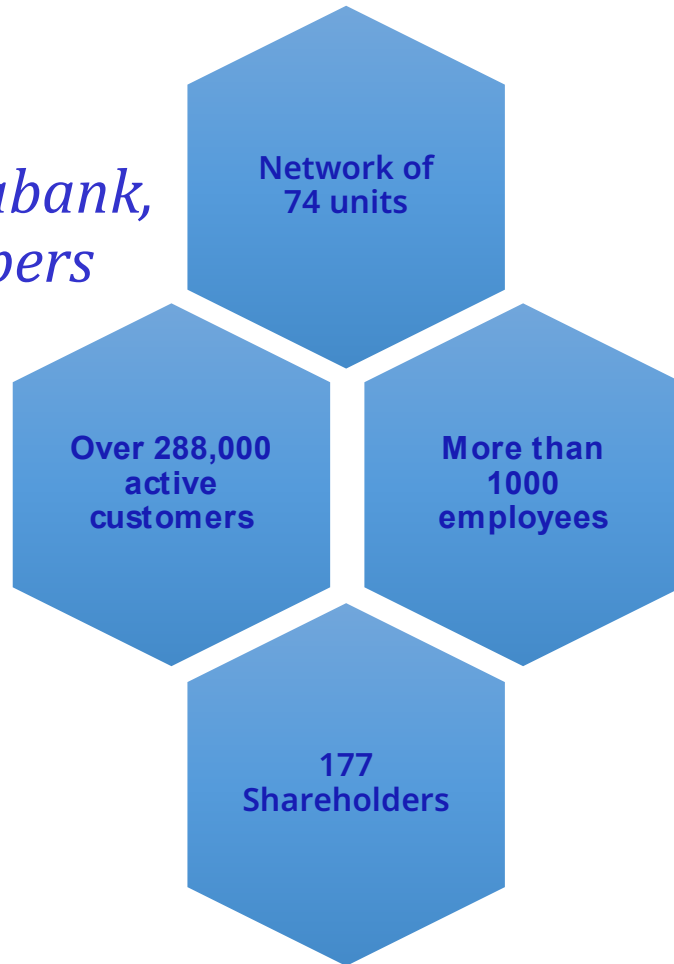


Strengthening the position
on the Moldovan banking
market

I. Introductory notes:

Unwavering commitment to our strategic imperatives

*Victoriabank,
in numbers*



Shareholders structure

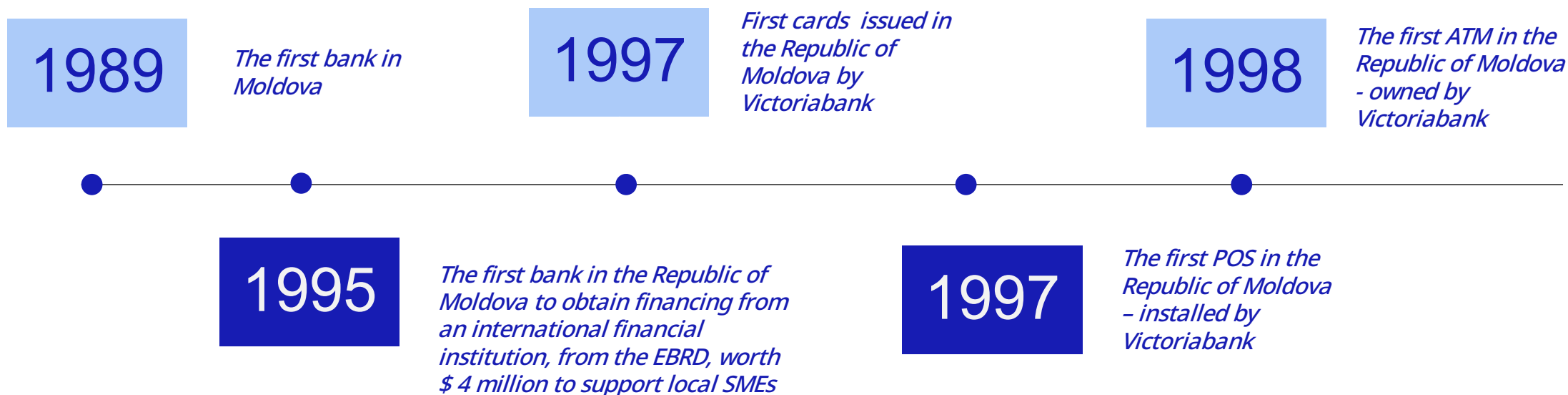
Name of the shareholder	Residence country	Share, %
1. VB INVESTMENT HOLDING B.V. *owned by BT (61.82%) and (EBRD) (38.18%)	Netherlands	72,19
2. Turcan Victor	Republic of Moldova	10,76
3. Turcan Valentina	Republic of Moldova	8,07
4. Artemenco Elena	Republic of Moldova	4,95
5. Prodisvet Galina	Republic of Moldova	1,58

I. Introductory notes:

Our story

Victoriabank has marked many premieres throughout its history, through each of them offering customers the opportunity to be the first to use the services, products and facilities for banking.

Some of these are:



I. Introductory notes:

The First

2004

The first bank in the Republic of Moldova to implement the eCommerce program for online stores

2017

VictoriaPay (VB24 Pay), the first contactless NFC payment service in the Republic of Moldova

2021

Victoriabank received the "Leader in Electronic Commerce" award at the annual Mastercard Day Forum

2011

The first Visa Platinum and the first Visa Infinite card in the Republic of Moldova

2019

First bank in Moldova to offer the possibility contactless payments with the smartwatch

II. Financial indicators dynamics

Macroeconomic indices 2021

GDP

11.55 billions EUR,
+13.9% real growth

Population

2.59
millions of people

Money transfers from abroad

1.36 billions EUR

GDP per capita

4,466 EUR

Unemployment rate

3.5%

Current account balance

-10.5% of GDP

Inflation rate

5.1%
(average consumer prices)

Average salary

436 EUR/monthly

General government gross debt

33.0% of GDP

Average exchange rate EUR: 20.93 MDL/EUR

II. Financial indicators dynamics

Banking sector of Republic of Moldova

Banking sector assets / GDP: 51% (2021)

		31.12.2020	31.12.2021	31.03.2022	Δ 2021	Δ 2022
Number of commercial banks	units	11	11	11	0.0%	0.0%
Number of employees	units	7,988	8,282	8,282	3.7%	0.0%
Assets	mIn.EUR	4,912.0	5,898.0	5,800.7	20.1%	-1.7%
Deposits	mIn.EUR	3,772.4	4,486.2	4,310.3	18.9%	-3.9%
Deposits principal:	mIn.EUR	3,769.9	4,483.1	4,115.7	18.9%	-8.2%
Individuals	mIn.EUR	2,403.3	2,782.9	2,516.3	15.8%	-9.6%
Legal entities	mIn.EUR	1,346.4	1,692.8	1,594.2	25.7%	-5.8%
Loans and advances	mIn.EUR	2,125.5	2,719.6	2,769.1	28.0%	1.8%
Loans principal:	mIn.EUR	2,160.5	2,804.8	2,847.9	29.8%	1.5%
Individuals loans	mIn.EUR	769.3	1,137.2	1,157.0	47.8%	1.7%
Legal entities + banks	mIn.EUR	1,391.2	1,667.6	1,690.9	19.9%	1.4%
Net profit	mIn.EUR	71.1	114.7	39.2	61.4%	x
Net interest margin	%	3.8%	4.1%	5.1%	0.3 pp	1.0 pp
ROA	%	1.5%	2.0%	2.7%	0.5 pp	0.7 pp
ROE	%	8.9%	12.4%	16.0%	3.5 pp	3.6 pp

III. Victoriabank – overview of business lines (31.03.2022)

OWN FUNDS

115.2 millions EUR

**TOTAL OWN FUNDS
RATIO**

41.47%

TOTAL ASSETS

775.5 millions EUR

TOTAL LOANS

265.5 millions EUR

TOTAL DEPOSITS

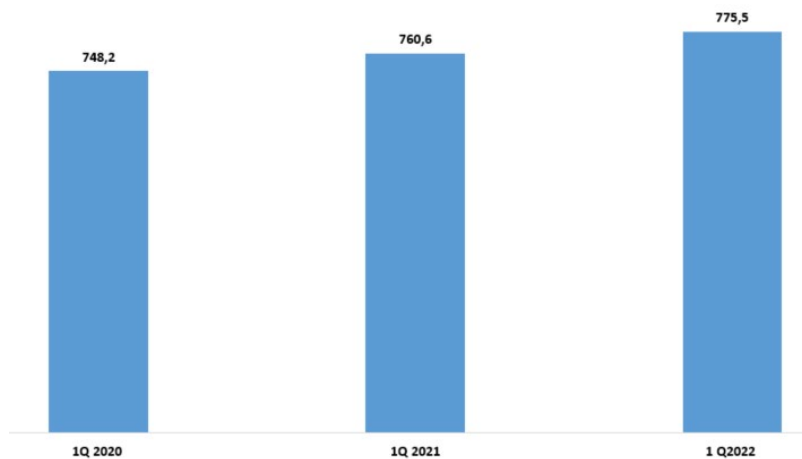
582.5 millions EUR

NET PROFIT

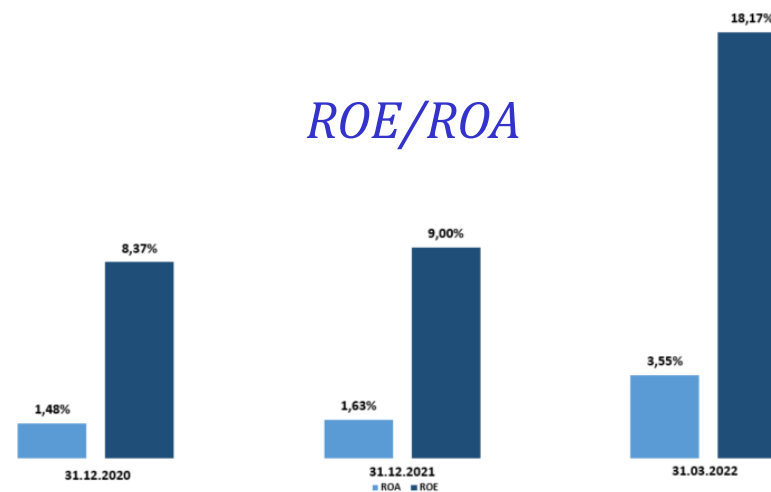
7.5 millions EUR

III. Victoriabank – overview of business lines (31.03.2022)

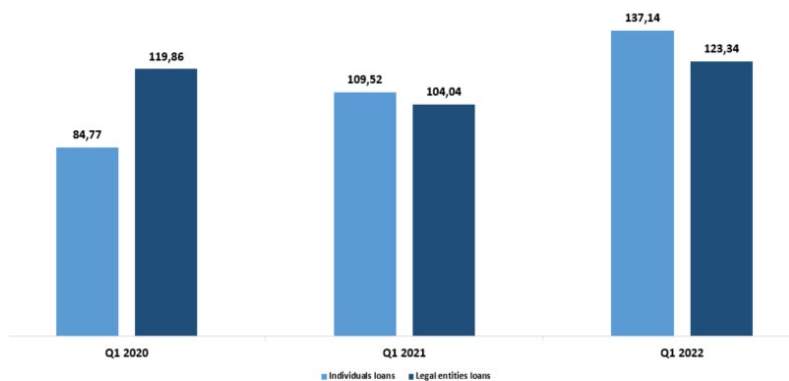
Assets (mln EUR)



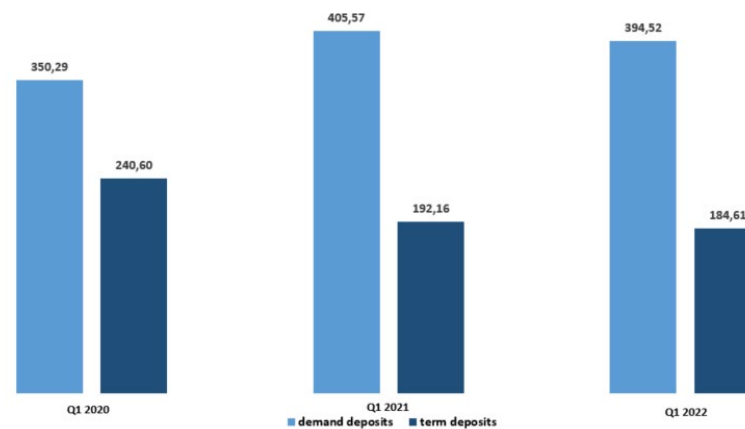
ROE/ROA



Loans (mln EUR)

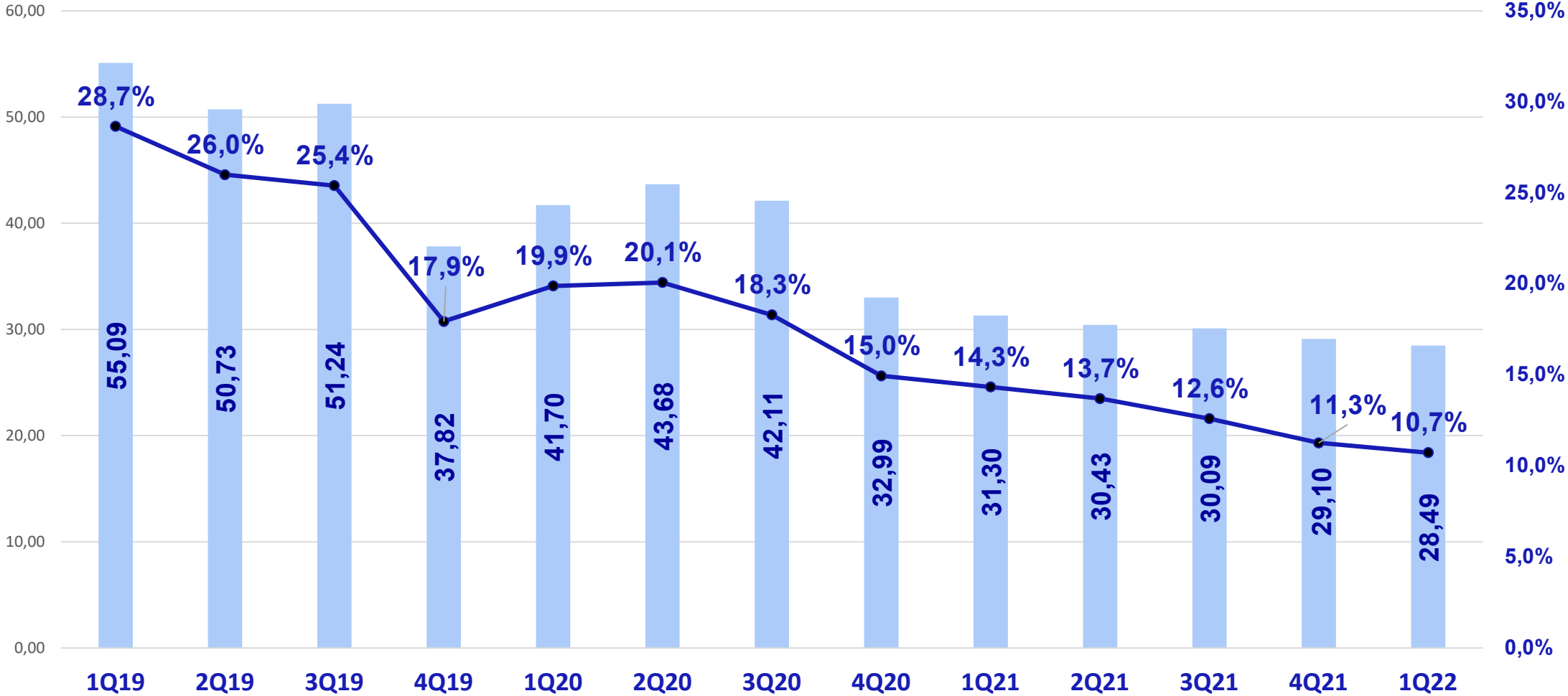


Deposits (mln EUR)



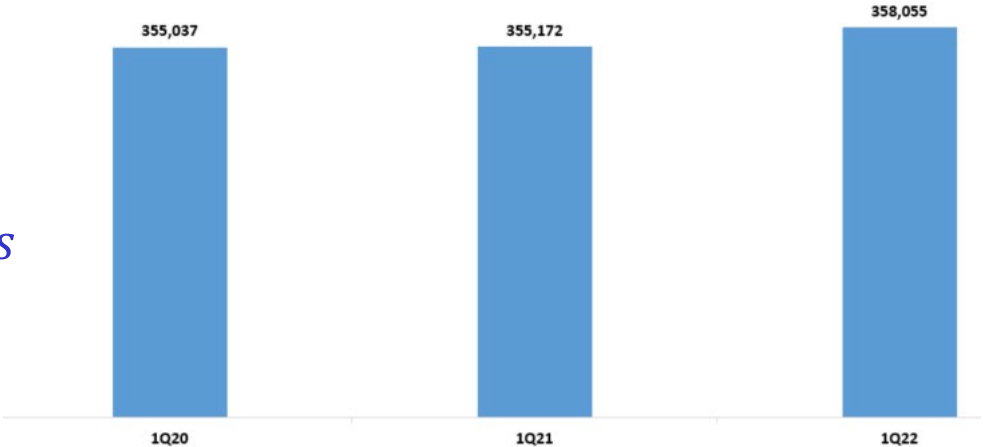
III. Victoriabank - overview of business lines

NPL evolution (mln. EUR) ■ NPL (CDE) ● NPL ratio

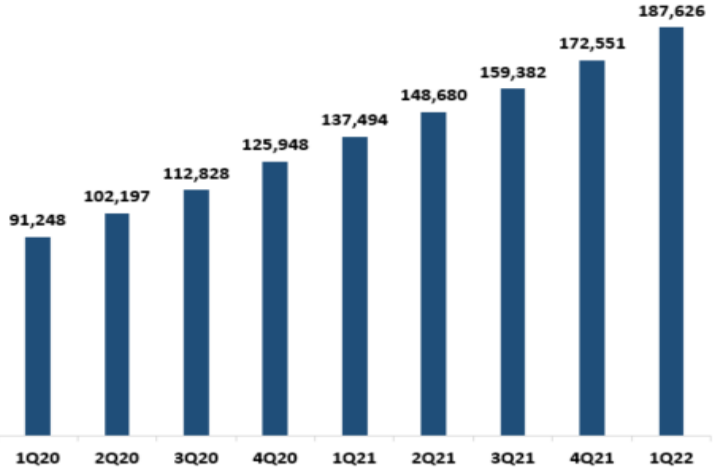


III. Victoriabank - overview of business lines

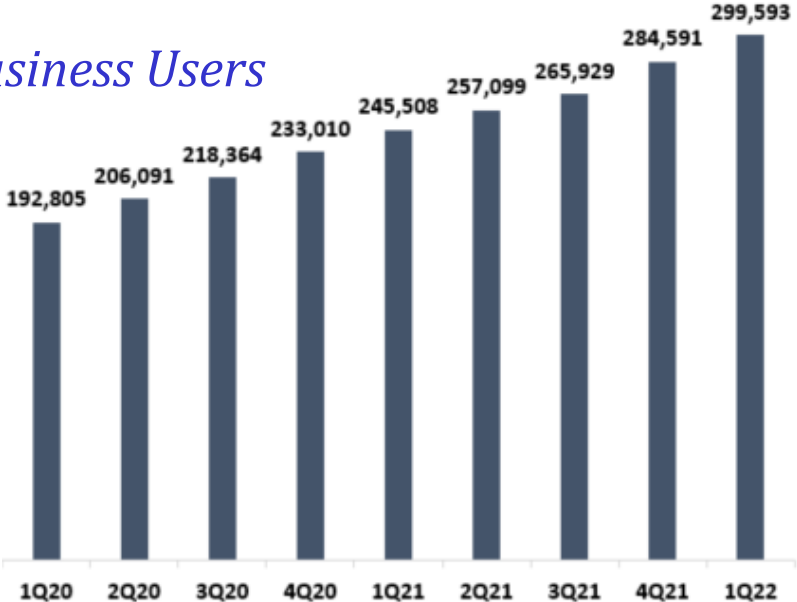
Bank Active Cards



Mobile Banking Users



VB24 web and Business Users

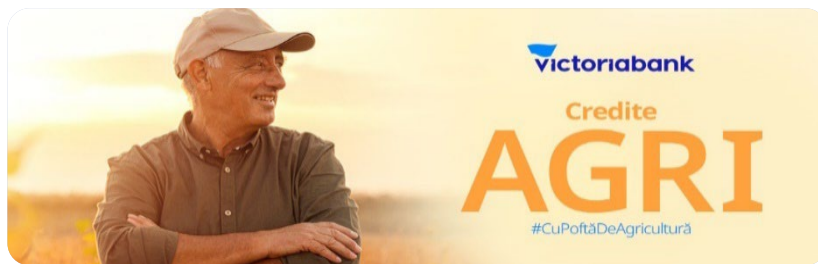


IV. 2022 HIGHLIGHTS: *Key achievements Q1/2022*

Expanding the **Happy Hour** campaign for SMEs: Victoriabank offers for the first time to SMB, the possibility to benefit, online, for one hour of official exchange rate, within the Happy Hour service (max 500 EUR)



Was launched the offer of **loans for farmers** (7 months grace period, up to 1.5 mln lei)



Victoriabank launches **card delivery service** for individuals (free service for the whole country until 30.04.2022)



Expres Loan Online
Up to 300.000 Lei, without material guarantees, for a period of up to 5 years

Victoriabank in partnership with **BT Leasing MD**, launches a promotion through which customers can benefit from a 25% discount on the standard commission for granting a Leasing financing through BT Leasing MD

In the last 3 years of activity, the non-profit association "**Caritate VB**" has been involved in numerous charitable campaigns, with donations of over 313,000 MD Lei. In 2021, it was designated on the **38th place out of 665 NGOs** benefiting from the percentage designation, individuals redirecting the amount of 45,890 lei to the organization's account

2022:

January

February

IV. 2022 HIGHLIGHTS: *Key achievements Q1/2022*



Victoriabank enters in the **top 10 of the best employers of the year 2021** - study „Employer Brand Perception Survey 2021” - Axa Management Consulting



2022:

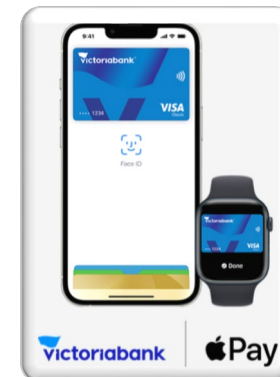


March

Victoriabank supports financial education in Moldova:

- ✓ continues the **Zoom in banking 3.0 Project** with new webinars in the field of credit risk ("Credit risk: financial and economic diagnosis"). For the current edition of the project, over 200 participants were registered, students and professors from ASEM and USM, from the faculties of Accounting and Finance and banks;
- ✓ joins **Global Financial Week (GMW) International Financial Education Week** (organized annually to draw public attention to the issues of financial education, financial awareness and financial integration of young people and children).

One of the banks implemented **Apple Pay** facility



April

DISCLAIMER

The information presented in this document is to be used with caution and good faith, in strict accordance with the legal provisions in force applicable on the territory of the Republic of Moldova.



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Thank you