



According to the  
NBM Regulation on disclosure of information on the  
financial activity of the licensed banks from the Republic of Moldova

**Information regarding the outsourced activities /operations of  
CB VICTORIABANK JSC  
as of May 31, 2023**

Nr. d/o	Name of the supplier	Conclusion date of the contract	Type of outsourced activity/ operation
A	B	1	2
1	SRL „QIWI-M”	02.09.2015	Replenishment current, deposit and card accounts of the Bank's customers.
2	”PFB LEGAL CONSULTING” SRL	11.06.2018	Debt collection services.
3	”IMPROVEMENT CREDIT COLLECTION” SRL	01.10.2019	Amiable debt collection services.
4	ICS “ TIPO DIRECT SERV”	03.09.2021	Printing and enveloping services.
5	CRESCIENT TECHNOLOGIES SRL	01.08.2022	Newsletter sending services for and on behalf of the Beneficiary
6	GLOBAL MESSAGE SERVICES AG	10.11.2022	GMS services (promotional messages via viber)

Vasile DONICA  
Vicepresident of the Executive Committee

Iurie ȚÎRDEA  
Head of Corporate Governance Division