

7. REMOTE SERVICE - PERSONAL BANK SYSTEM				
7.1.	Connection to the system	free of charge		
7.2.	Penalty to reconnect to the system*	10 lei	plus payment of existing debts	Charge is paid on submitting the application for reconnection.
7.3.	Monthly service	free of charge		
7.4.	Envelope with keys (one envelope contains 15 keys)**	10 lei	- envelope, additional acquisitions, - free of charge - first envelope upon connection	Charge is paid when envelope has been received
7.5.	Balance display	free of charge		
7.6.	Obtaining the account statement	free of charge		
7.7.	Execution of payment orders in lei in favour of bank's clients	3 lei	per document	It is paid when processing of operation
7.8.	Payment of utilities	x		
	- in favour of service providers which invoices included several types of payments	0.15 lei	per each service from invoice	Charge is paid when processing of operation
	- in favour of other service providers	0.50 lei	per each invoice	
7.9.	Currency conversion	at the commercial exchange rate		
7.10.	Examination of disputes arisen due to client's mistakes (per each examined operation)	x		On starting examination
	- transfers within the bank	20 lei		
* The client is automatically disconnected if he/she failed to use the system during 3 consecutive months				
** The key is used for authorising payment orders and currency conversion operations				