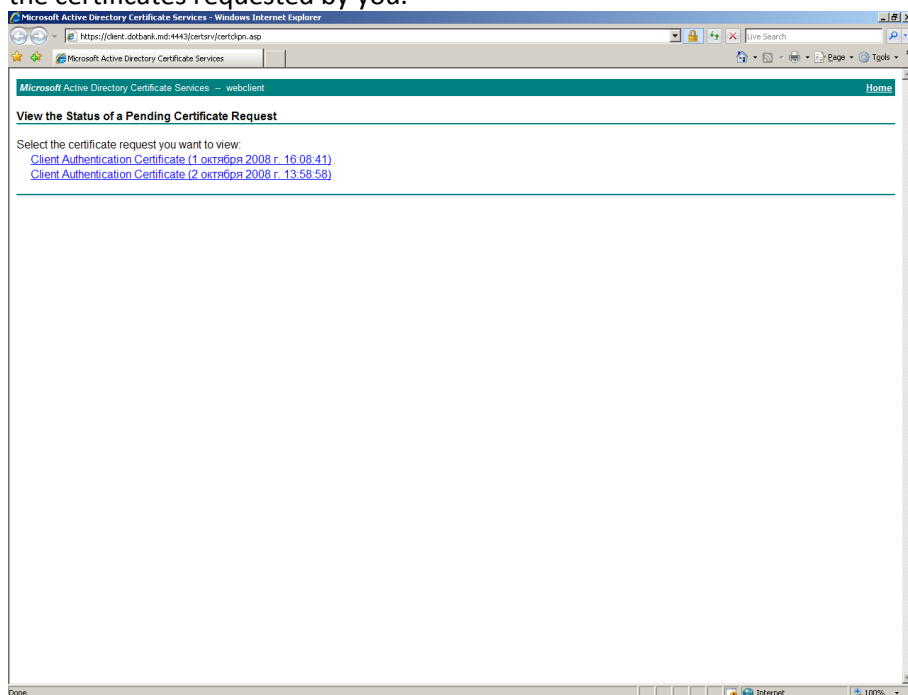


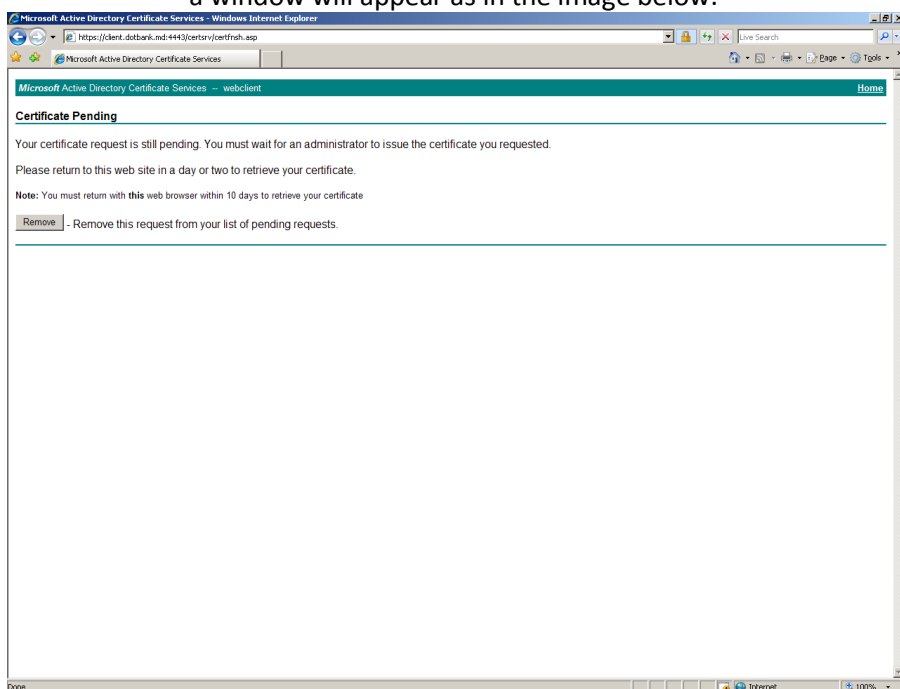
Instructions for installing of the User's Certificate issued by the Administrator

1. After sending the Request to the Administrator for issuing the User Certificate, check if the requested certificate has been issued.
2. To check it, it is necessary to go to the following Web address:
<https://client.dotbank.md:4443/certsrv/certckpn.asp>

- a) When you access the above address, a window will open (as in the image below displaying all the certificates requested by you.

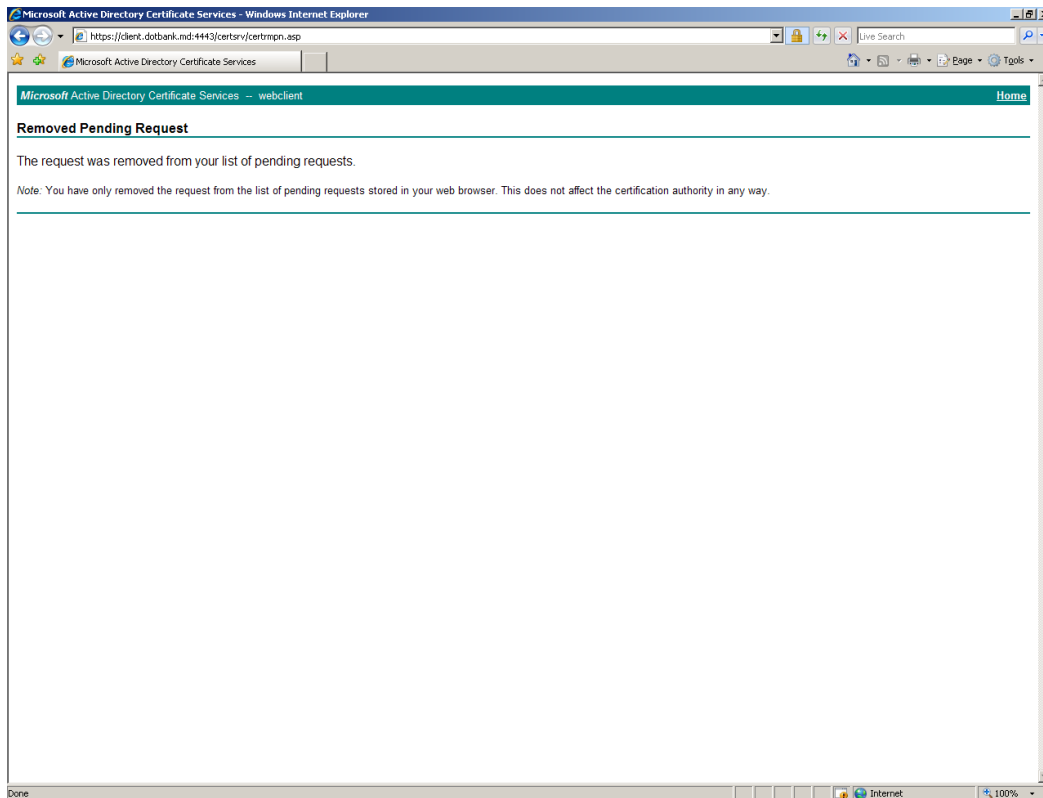


- b) To view the status of your request, you should click on the [Certificate Request](#) link.
- If the Certificate Request is being processed by the administrator and is still pending, a window will appear as in the image below:

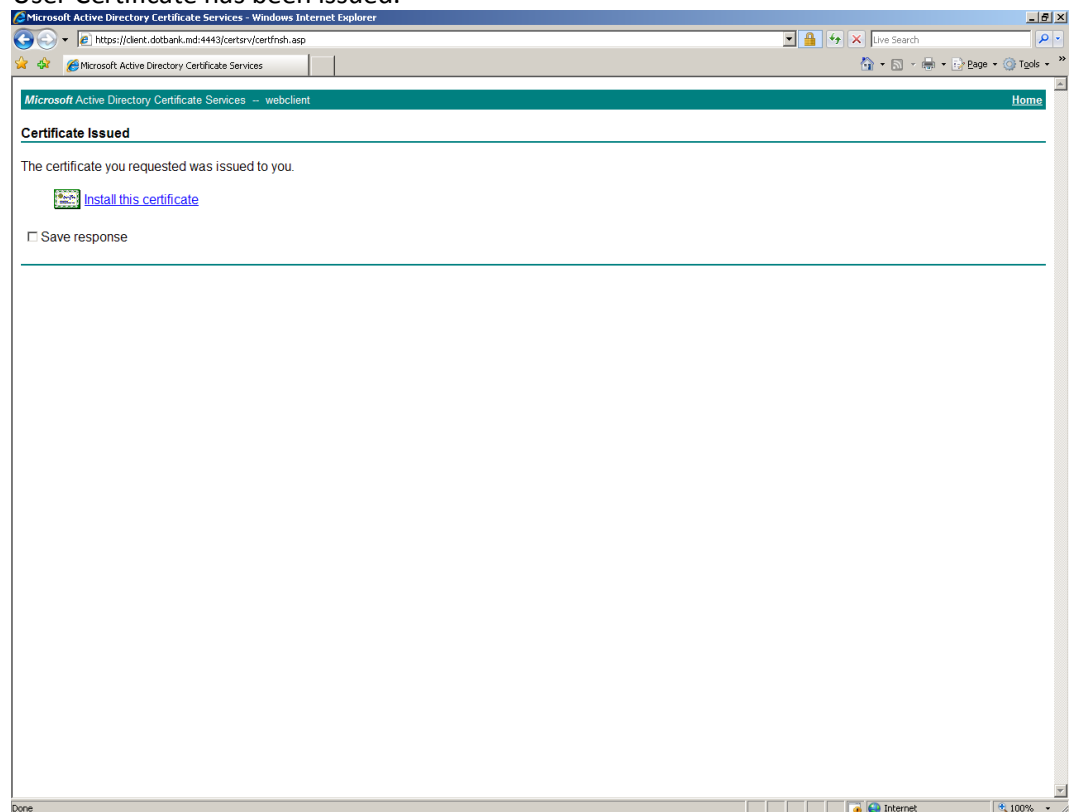


At this stage you can still remove the Certificate Request, in case if the entered data is wrong, and create a new Request.

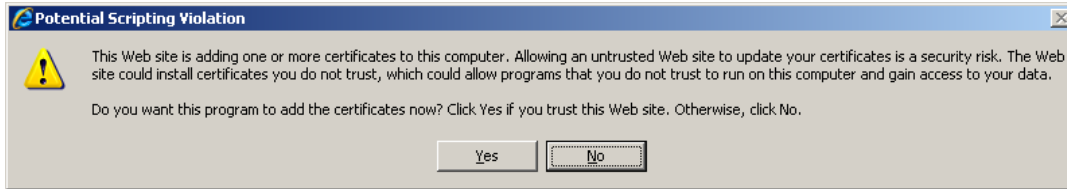
If you remove the Certificate Request, a window will appear (as in the image below), where the system displays a message informing that the Certificate Request has been removed from the pending request list.



- If the administrator has already processed your Certificate Request and the certificate has been issued, then after clicking on the link of the respective certificate, a window appears (as in the image below) displaying a message that your User Certificate has been issued.



- a) Now you should install the certificate that has been issued. To add the certificate, please click on the [install this certificate](#) link in the same window.
- b) After that, a dialog box appears (as in the image below) with two options. You should click on the YES button.



- If the certificate has been successfully installed, a window will open (as in the image below) to inform you that your User Certificate has been successfully installed.

